

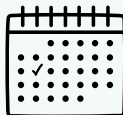
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Not seeing the results you dreamed of? Send back your products (even if they're empty!) within 60 days and we'll give you a full refund (minus S&H). The free gift is yours to keep!

Being a proactiv member means you can:



Manage your shipments

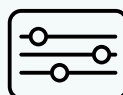
change your delivery date and order frequency



Shop & save

get exclusive member pricing all year long

Retail price: \$38.00
Member price: \$29.95



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add new products and switch what you're getting in every shipment

Activate your online account

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Simply select "Sign In" on proactiv.com, then **create your account or log in** using the same email address you used to place your order.

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PLEASE READ YOUR TERMS & CONDITIONS DOCUMENT AT PROACTIV.COM/TERMS CAREFULLY.

THESE TERMS AND CONDITIONS CONTAIN IMPORTANT INFORMATION ABOUT YOUR RIGHT AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU, INCLUDING A DISPUTE RESOLUTION CLAUSE AND YOUR RIGHT TO BRING, OR PARTICIPATE IN, A CLASS ACTION. THE SALE OF THIS PRODUCT IS CONDITIONED ON YOUR ACCEPTANCE OF THE TERMS AND CONDITIONS. IF YOU ORDERED YOUR PRODUCT BY TELEPHONE AND YOU DO NOT AGREE TO ALL OF THE TERMS AND CONDITIONS, YOU MAY RETURN THE PRODUCT WITHIN 60 DAYS FOR A REFUND BY CALLING US AT 888-819-2019 TO REQUEST A RETURN MERCHANDISE NUMBER ON THE BASIS YOU ARE "NOT AGREEING" TO THE TERMS AND CONDITIONS.

For your convenience when returning items, please follow the steps below:

- Complete and include this form in the package being returned.
- Ship your package with a carrier that can provide tracking and insurance. Please use the address online for all returns.

RETURNED MERCHANDISE			
QTY.	ITEM#	DESCRIPTION	REASON CODE

OPTIONAL

RETURN REASON CODES:

- 01 Shipper Was Damaged
- 02 Not As Expected
- 03 Product Wasn't Right For Me
- 04 Changed Mind
- 05 Arrived Late
- 07 Other

Help us improve by filling the reason code for your return.

Sales tax will automatically be calculated as applicable and added to each return.

We will always do our best to process your return and issue your refund as quickly as possible. Once the returned products have been received in our system, we will credit your account for the price of the items returned. Refunds will be issued in the manner in which you originally paid (less shipping and handling).

ONCE RECEIVED PLEASE ALLOW 7 BUSINESS DAYS TO PROCESS YOUR REFUND.

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